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Taxicab Authority Restructures Positions for Broader Enforcement

Las Vegas – In a fall 2010 survey by hotels.com, Las Vegas cabdrivers were ranked the friendliest drivers, and they were in the top three in all seven survey categories, including cleanliness, value, quality of driving, knowledge of the area, safety, availability and friendliness. Taking a taxi is one of the first experiences travelers have when visiting our city, and the Taxicab Authority is committed to building on that foundation of high quality and service by maximizing staff, particularly in enforcement.

Effective July 1 of this year, the position of Airport Control Officer (ACO) has been eliminated, and staff in that role has been reassigned to compliance enforcement. Previously, ACOs were limited in jurisdiction to the airport grounds, unable to follow up on investigations or provide back-up assistance off the property. This pivotal change allows those officers to provide a broader range of enforcement to Clark County, including the airport.

“We are very proud of the results of this survey, and we want to be number one in every category, especially value, next year,” said Taxicab Authority Administrator Charles D. Harvey. *“Our cab drivers work really hard to give passengers a great experience, which is why want to use our staff as fully as possible to help the drivers take care of the traveling public.”*

For more information about the Nevada Taxicab Authority, visit the agency's website at <http://taxi.state.nv.us/>.

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