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Financial Institutions Division Warns of Credit Union Survey “Phishing” Scam

Las Vegas – The Nevada Financial Institutions Division is advising consumers to be aware of e-mail messages requesting participation in bogus credit union surveys.

The fraudulent e-mail usually appears to come from a legitimate credit union with a subject line such as “Credit Union / Federal C U Notification”. The e-mail will contain a link that you are asked to follow and may promise a cash deposit to your account for the time spent completing the survey. It may also say that no sensitive information will be requested. Don’t be fooled! This link will take you to a website that may look legitimate, but in reality, it is a “phishing” site, designed only to obtain your personal information for nefarious purposes.

Never respond to e-mail messages that appear to be official credit union or bank communications asking for personal information. Your financial institution will never solicit your personal identification information via e-mail, text message or telephone. Do not connect to any links provided, and do not respond to the sender. Delete the e-mail immediately.

If you did respond to this type of message, immediately contact your credit union or bank using the local phone number provided by your financial institution.

For more information about fraud and how to protect yourself, visit <http://fightfraud.nv.gov>.

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