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Nevada Division of Insurance recovered \$3,831,959 for Nevadans in 2013

Carson City, Nev. – The consumer protection efforts of the Nevada Division of Insurance resulted in the recovery of \$3,831,959 from insurance companies to Nevada Consumers in 2013.

A recovery is the amount of monetary compensation or relief received by a consumer as a result of a filed consumer complaint against an insurance company.

“I’m proud of the great work our Consumer Services and Enforcement section have done,” said Insurance Commissioner Scott J. Kipper. “Their hard work and dedication has ensured that thousands of Nevadans get the insurance benefits they’ve paid for. If you’ve got questions or concerns about insurance in Nevada, please don’t hesitate to contact our office. ”

“Consumer officers and investigators maintain expertise in all lines of insurance in order to help Nevada consumers,” said Deputy Commissioner Joe Decker. “In addition to resolving complaints, Consumer Services and Enforcement meets with consumer groups, industry associations, and helps educate insurance consumers, while maintaining a fair marketplace for all Nevadans.”

Consumers in Nevada with questions or complaints about the following insurance products are urged to contact the Division:

- Health insurance
- Life insurance and annuities
- Homeowner’s insurance
- Renter’s insurance
- Auto insurance
- Motorcycle insurance
- Boat insurance
- Credit insurance
- Extended warranties for home appliances, consumer electronics and vehicles
- Surety bonds
- Business insurance
- Title insurance
- Bail bonds

To contact the Division from Northern Nevada please call (775) 687-0700 or email csc@doi.nv.gov and from Southern Nevada call (702) 486-4009 or email cnsmsv@doi.nv.gov. You can also file a complaint online at doi.nv.gov/scs/complaint.aspx. The Division may also be contacted from rural areas in Nevada by calling (888) 872-3234.

About the Nevada Division of Insurance

The State of Nevada Division of Insurance is a division of the Nevada Department of Business and Industry. It is the state agency that protects the rights of Nevada consumers and regulates Nevada’s

\$11.7 billion insurance industry. It has offices in Carson City and Las Vegas. In 2013, the Division investigated more than 2,600 consumer complaints and recovered more than \$3.8 million on behalf of consumers. For more information about the Division of Insurance, visit DOI.NV.GOV.

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